



### ***Sensitive data***

- a) is very easily lost.
- b) is hard to store.
- c) deserves special protection.



### ***Who can do no harm to your mobile phone?***

- a) A virus.
- b) A bacillus.
- c) A Trojan.



### ***I may use personal data of my relatives***

- a) for advertising my self-knit socks that I have started selling lately.
- b) and sell them to my carpenter.
- c) to send invitations to a family celebration.



### ***Master data includes***

- a) address, name and academic degree.
- b) social security number and anamnesis.
- c) data on your origin.



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As this is a family purpose you may use the data of your relatives therefore.

**Correct answer: C**



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Master data also includes information on your liquidity, the contents of a contract you concluded or your mobile radio subscriber number.

**Correct answer: a**



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Sensitive data deserves special protection and should not get into the wrong hands. For example, knowledge of the political opinion of a person in a war zone can become a threat to a person's life.

**Correct answer: C**



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Although some kinds of bacteria can make you ill, this species of bacteria can do no harm to your mobile phone.

**Correct answer: b**



### **Traffic data contains information about**

- a) the number of rides with family vehicles.
- b) the number of calls and texts from and/or to a mobile phone.
- c) the number of family members that are fit for participating in traffic.



### **Mobile radio providers may use your master data**

- a) for advertising purposes after your contract was terminated.
- b) to sell them to interested enterprises.
- c) to prepare a bill.



### **In cases of an emergency**

- a) a mobile phone may be located.
- b) a mobile phone may be converted into a bug via a remote control.
- c) a mobile phone may be destroyed via remote ignition.



### **Retention of data**

- a) was introduced in Austria on the basis of an EU Directive.
- b) was introduced in Austria on the basis of a UN decree.
- c) was introduced in Austria on the basis of a NATO regulation.

**Correct answer: a**

One prerequisite is that the emergency can be avoided only this way. Within 24 hours the emergency service must state a reason why it had used the data.

Traffic data also include the duration of connections and the transmitted data volume.

**Correct answer: b**

Traffic data also include the duration of connections and the transmitted data volume.

emergency services.

In addition, mobile radio providers may use master data to create a subscriber directory and to provide information to emergency services.

**Correct answer: c**

six months.

Retention of data was introduced on 1 April 2012 on the basis of an EU Directive of 2005. Since then mobile radio providers have to store personal data of their customers for

**Correct answer: a**

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### ***In the course of retention of data***

- a) no master data is collected.
- b) no content data is collected.
- c) no traffic data is collected.



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***Mobile phones with a corresponding receiver can be located via satellite. Which of the three terms listed below is not a name of a satellite navigation system?***

- a) GPS
- b) Globus
- c) Galileo



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***Via radio cell one can locate every mobile phone***

- a) that is turned on and has an active SIM card.
- b) that is GPS-enabled.
- c) with which a call is made, which has sent or received a text message or with which the internet is browsed.



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***GPS stands for***

- a) Global Positioning Service.
- b) Global Positioning System.
- c) Global Positioning Source.

Besides, radio cells determine the range within which the mobile radio antenna provides reception.

**Correct answer: a**



The first GPS satellite was sent into space in 1973. Today, 27 GPS satellites orbit the Earth, 24 of them are active and send their signals to the Earth.

**Correct answer: b**



It is stored who calls whom, where someone is located at the beginning of a phone call, when the call is made and how long the call takes. This information is also stored when additional services, such as text messages, are used. The content of your conversations and messages, however, continues to be secret.

**Correct answer: b**



GPS stands for Global Positioning System and is the best-known satellite navigation system. Galileo is the name of the European satellite system which only recently commenced its test phase. There is also a Russian satellite system by the name of GLONASS.

**Correct answer b**





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**A wifi network is**

- a) a mobile network.
- b) a wireless network.
- c) an intra-company network.



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**Which statement is true for apps?**

- a) Apps work on any mobile phone.
- b) Apps are applications which deal with a certain problem or issue.
- c) Apps are an operating system commonly used in mobile phones.



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**The abbreviation „app“ stands for**

- a) application.
- b) apple.
- c) approved programme.



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**Where can information not be stored?**

- a) On the SIM card.
- b) In the phone memory.
- c) On the battery of the mobile phone.

Via public WiFi networks one can access the internet via a smartphone or notebook.

**Correct answer: b**



Via public WiFi networks one can access the internet via a smartphone or notebook.

**Correct answer: a**



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There are three possible storage places in a mobile phone: the SIM card, the internal phone memory and additional memory cards. You should delete all personal data from the SIM card when you dispose of or pass on your old mobile phone.

**Correct answer: b**



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Please note: When installing an app one must grant the app certain rights to access data on the mobile phone so that it can work properly.

**Correct answer: c**



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**What should you do first if you lose your mobile phone or if it was stolen?**

- a) I report the theft to the police.
- b) I have the SIM card blocked.
- c) I tell all my friends.



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**Where can you find the IMEI code of your mobile phone?**

- a) On the SIM card.
- b) On the display after entering the code \*#06#.
- c) In the user manual.



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**Correct answer: b**

not only expensive but also very annoying.

If you don't have your SIM card blocked the thief or a dishonest finder could use services subject to a charge via your mobile phone or could use it for criminal purposes. This is

At some mobile phones it is also stated underneath the battery. If you write down this unique code your mobile phone can be clearly identified.

**Correct answer: b**



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